



For the latest catalogs, display options, and bestseller lists, visit our wholesale website:  
<http://trade.soundstrue.com>

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**Orders, Returns, & Customer Relations**

*Damaged or defective products, short-ship Issues, credit on account, and billing questions*

**Contact Information**

Toll Free: 888-303-9185 x130  
Tel (direct): 720-509-1888  
Fax: 303-665-5292  
E-mail: [sales@soundstrue.com](mailto:sales@soundstrue.com)

**Mailing Address**

Sales Department  
Sounds True, Inc.  
413 S. Arthur Ave.  
Louisville, CO 80027

**Returns Address**

**Send returns with returns form filled out to:**  
Sounds True  
% Valerie - Returns  
379 S. Arthur Ave.  
Louisville, CO 80027

\*Sounds True accepts product returns within one year of the invoice date, subject to account terms. Please send products back in shelf-ready condition with packaging intact and absent of stickers.

All refunds will be processed as an open credit on the account unless a check is specifically requested. Checks are written out and mailed to the Billing Address on file.

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**Accounts Receivable**

**Mailing Address**

A/R Department  
Sounds True, Inc.  
413 S. Arthur Ave. , Louisville, CO 80027

**A/R Contact**

Kristen Combs  
[kristenc@soundstrue.com](mailto:kristenc@soundstrue.com)  
Toll Free: 888-303-9185 x104  
Tel: 303-665-3151 x104  
Fax: 303-665-8890

**Account Representatives**

**Anthony Dalessandro**

*Director of Sales: Natural Products, Grocery Chains, Catalogs, Music (ADA), International Sales, Gift & Spa: East*  
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Tel: 303-665-3151 x181  
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**Sales Support / Customer Relations**

**Bethany Guerin**

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**Sharon Smaldone**

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**April Sargent**

Operations Manager  
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